



Palau National Communications Corporation
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RFP No. 19.228
Opening on: **September 5, 2019**
Closing on: **October 4, 2019**

REQUEST FOR PROPOSALS (RFP)
For the
Palau National Communications Corporation
Roaming DCH, FCH, NRTRDE & SS7 Solution

Competitive Negotiated Contract

The Palau National Communications Corporation (PNCC), is now accepting bid proposals from interested individuals, entities and/or company to provide PNCC with a proposal for a **“Roaming DCH, FCH, NRTRDE & SS7 Solution”**. The proposal MUST comply with all the required Technical and Outline Specifications in the listings attached, and all other associated requirements.

Interested bidders may contact **Mr. Tomas Tseng**, Plant & Technology Senior Manager, Palau National Communications Corporation, for more details and other information. Mr. Tseng can also be contacted directly via email hwtseng@pnccpalau.com or mobile (680) 775-9900.

PNCC reserves the right to reject any and all proposals. A submission of an offer of proposal gives PNCC the right to inspect and/or require further information about the item needed.

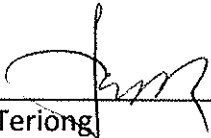
Proposals must be received no later than **Friday, October 4, 2019, 4:00 p.m. Palau Time**, at the PNCC Headquarters Building located at Ngerusar, Airai State. All proposals must be sealed and addressed to:

Palau National Communications Corporation
Corporate Headquarters
Attn: Mr. O’Brien O. Ngemaes, PNCC Procurement Duty Manager
One Airport Road - Airai
P.O. Box 99
Koror, Palau PW 96940

Please have **“RFP No. 19.228”** written on the outside of the envelope. If email is preferable, proposal must be sent to the PNCC Procurement Duty Manager, Mr. O’Brien O. Ngemaes, only, at: pncc.rfp@palaunet.com with subject heading stating **“Response to RFP No. 19.228”**, email submissions will not be viewed until the day of the bid opening.

Proposals will be opened and reviewed in accordance with evaluation procedures specified in the PNCC Procurement Policy and Regulations. Proposals shall only be opened and viewed by PNCC personnel authorized to participate in the evaluation process, strict confidentiality shall be kept until the awarding of the RFP. Proposals shall be available for public inspection only after an award has been made. All proposals will be responded to at the earliest time practical.

Any person or entity offering a proposal pursuant hereto acknowledges and agrees that PNCC's Procurement Policy and Regulations are binding on them in this activity.



LeoBen Teriong
CEO

9.4.19

Date

Outline Specifications & Requirements

Roaming DCH, FCH, NRTRDE & SS7 Solution

The following are general provisions and requirements that bidders must adhere to in the submittal of proposals and performance of services.

- Describe product/services in terms of solutions both, generally, and on a module by module basis stating major functionality and benefits.
- Describe type of support and other services (consulting, maintenance, warranty, etc.) available including plans and policies and specifics about how support, etc., will be provided, if any.
- Package development plans and policies including but not limited to examples of recent feature enhancements and plans for short term and long term periods, if any.
- A minimum of three references, and if they may be contacted, and how or if the company can arrange for said contact.
- Cost of Packaged Services, customization, modifications, implementations, configurations, and training. Identify all other costs that may be incurred. Include Payment Policy and terms, as well as, pricing notes and conditions.
- All costs in the proposal must be in U.S. Dollars.
- Identify any incremental or optional up front and on-going costs, if any.
- Identify any options and/or variations that may add value to the proposal, if any.
- Identify any additional requirements and recommendations, if any.
- Proposal must address the following **Specifications & Requirements**, (but is not limited to): Specifications & Requirements;

The main requirements and features are listed below:

1. Data Clearing House (DCH):

- a. Must receive, validate, transmit and maintain records of TAP/RAP files between PNCC and its roaming partners.
- b. Must ensure rates agreed to in respective IOTs are correctly applied.
- c. Must be able to provide essential reports and monitoring of data clearing process.

2. Financial Clearing House (FCH):

- a. Accurate monitoring and management of settlements and revenue assurance.
- b. Must be able to provide essential reports and monitoring of financial clearing process.

3. Near Real-Time Roaming Data Exchange (NRTRDE):

- a. Must be fully compliant with GSMA BA.20 and TD.35 standards.

4. SS7 Signaling:

- a. Must be able to provide signaling over point-to-point, IP or VPN interconnections.
- b. Must be able to provide full SCCP transport and be able to convert from ANSI to ITU.

Evaluation criteria will include but are not limited to:

- Price
- History/References
- Delivery Time
- Reliability
- Support
- Flexibility

The RFP Submission Requirements include:

1. Transmittal Letter: The respondent must submit a transmittal letter on the Respondent's official business letterhead. The letter must:
 - Provide general information about the company and product including relevant corporate and legal framework, relevant business organization and control, as well as, other particulars about the company and product.
 - Identify all documents being forwarded collectively;
 - Include any restrictive or additional conditions that the Respondent may need to identify in relation to providing the requested services
2. Provide a copy of appropriate and valid business license(s) to furnish the services;