

## BUSINESS SERVICES

PNCC offers a full-service range of communications solutions for businesses, **For a FREE consultation on the best services for your business, call Sales at 488-9600.**

### High-speed Internet Services for Businesses

- Broadband VDSL and FTTP as low as \$212 per month with multi-year service agreements
- WiFi Hotspot Hosting

### Mobile Data-First & Fastest 4G Network

- Wireless Volume Plan & other Postpaid Plans
- Postpaid Mobile Data Plans
- Prepaid SIM card resale
- M2M Data Service

### Multi-line Telephone Business Systems

- Customized to suit your business needs
- Multi-line Hunt Service

### Long Distance Calling Services

- International Direct Dialing Accounts
- Iridium Satellite Telephone Rental

### Digital TV for Multiple Dwelling Units/Hotels

- Volume discount rates available
- DTV Broadcast Connectivity (\$304.22/month + installation and termination charges)

### Advertising Opportunities

- Telephone Directory
- Electronic Billboard
- Digital TV
- PNCC Live YouTube Channel

### Prepaid Card Resale

- Volume Discounts for bulk purchases

## OTHER SERVICES

**SmartHub Online Billing** Register in person at PNCC

**Call Detail Records (CDR)** \$2.12 each per month  
PalauCel, Long distance, Internet

**Advance Payment Option:** Pay 1 Year Advance, Get 1 Month FREE

**Gift of Service** — Prepayment option that allows you to pay for another customer's phone bill

## PREPAID SERVICES

Shop for prepaid cards online at PNCC website [www.pnccpalau.com](http://www.pnccpalau.com), at PNCC offices in Koror and Airai, and many retail stores.



**Mobile Prepaid Airtime** for nationwide cellular service (voice, text and mobile data). Available in values of \$5, \$10, \$25, or \$50.\* **Prepaid SIM Cards** sold at PNCC & various resellers.

**Visitor SIM Cards (data only)** sold at PNCC for \$21.20 / 10 GB / 15 days (PGST inclusive).

Use **Prepaid Internet Cards\*\*** to log on to high-speed Internet via **HomeNet** or at 250 **PNCC WiFi Hotspots**.

Cards offered (PGST incl.):  
**\$2.12 / 2Days Unlimited**  
**\$5.30 / 5Days Unlimited**  
**\$10.60 / 15Days Unlimited**



**PGST effective 1/1/23.**

\***Airtime Card** face value will remain the same since the PGST will already be added to the rates of any prepaid services you use with these "multiple-use" cards. \*\***Internet Card** face value will increase by 6% and be charged at the point of purchase, since Internet cards are only for a single purpose and set duration.

### 4G Pocket WiFi Rental Service

Up to 3 devices can use 4G Pocket WiFi at the same time.

- ⇒ Short-Stay Plan / 25GB / 5 days / \$132.50
- ⇒ Long-Stay Plan / 60GB / 14 days / \$265.00



## PNCC Service Numbers

Customer Support (Koror)	488-9000
Business Sales	488-9600
Directory Assistance	411
Trouble Reports	611
IT Help Desk & OnCall Hotline	587-9696/775-9999
Headquarters	587-9000
Operator Services	587-9904
Current Palau Time	488-TIME(8463)

### Palau National Communications Corporation

P.O. Box 99 Koror, Palau 96940

Rates subject to change

10/012023



PALAU NATIONAL COMMUNICATIONS CORPORATION

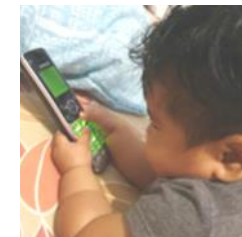
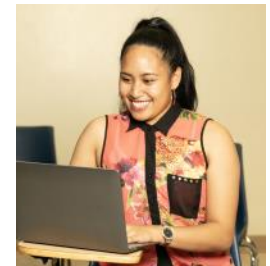
Connecting Palau to the World Since 1982

## Services & Rates

### Mobile



### Internet



### Telephone

### Digital TV

**Omak er a Belau el mora Beluulechad**

**Effective 1/1/2023:** PGST tax will be applied to PNCC products and services. **Rates in this brochure are PGST inclusive.** PNCC will remit the 10% PGST to the Bureau of Revenue and Taxation but the price you pay will only increase by 6%.

## FIXED LINE TELEPHONE

Unlimited local calling throughout Palau is available for a low monthly fee.

### Local Telephone Services

Home Phone Bundle Discounted Rate \$21.20/mo. (No deposit)  
Includes residential fixed line + Inside Wiring Maintenance Plan (IMP) +  
Caller ID + 3 Special Calling Features + 1 Additional Listing

Telephone Line - Install	\$53.00
Residential	\$12.83/mo.(No deposit)
Bus/Gov/Non-profit	\$25.65/mo.(No deposit)
Inside Wiring Maintenance Plan (IMP)	
Monthly fee per single telephone line	\$ 3.18
Additional Wiring & Repair Fee per modular jack (after initial installation, without IMP)	\$53.00
Transfer Line Location	\$53.00
Disconnection	no charge
Reconnection (residential)	\$ 6.41
Reconnection (business)	\$ 12.83
Change Number	\$ 6.41

### Directory Services

Directory Assistance (411): 53¢ per call  
(1st 5 calls each month are free)  
Published in 411 & Directory FREE  
Non-published number \$1.06/mo. each  
Additional listing in directory white  
pages and 411 (2nd name, e-mail,  
website, and/or wireless number) \$1.06/mo. each  
Yellow page listing (businesses) FREE

### Long Distance Telephone Services\*

#### International Direct Dial (IDDD)

Residential \$50 deposit  
Bus/Gov \$250 deposit

\*All long distance calls charged per minute; dial "0" for rates.  
IDDD service can be applied to fixed line or postpaid mobile accounts (775).

**Special Promotion:** OVERSEAS CALLS—ONLY 21¢ per minute to  
most destinations. *Effective until further notice.*

### Special Calling Services \$10.60 activation fee each†

Caller ID: \$5.25/mo.  
Call Forward, Call Waiting, 3-way Call: \$1.86/mo.ea.\*

## DIGITAL TELEVISION

**Basic Service \$29.50mo.**  
Additional Outlet—Tier 1 (1-3) \$3.50/mo. each  
Additional Outlet—Tier 2 (4-8) \$4.66/mo. each

### Premium Options Monthly

*Premium rates are additional to Basic @ \$29.50/mo.*

**OMS Katsudo Station \$ 1.06**  
**Super Basic (U.S. channels) \$ 5.30**  
**Star Select (movies & shows) \$ 8.48**  
**The Filipino Channel (TFC) \$10.60**  
**Cinema One & Cinemo (2 channels) \$ 6.36**  
**GMA Network Package \$15.90**  
**TFC + GMA COMBO Package \$21.20**

### SAVE WITH DISCOUNTED PACKAGES!

**Super Choice Package \$31.80**  
*Basic + Super Basic*  
**Super Star Package \$40.28**  
*Basic + Super Basic + Star Select*  
**Pinoy Package \$59.36**  
*Basic + Super Basic + The Filipino Channel + GMA  
Network + Cinemo/Cinema One*

### Connection Fees and Other Charges

Connection Fees: \$31.80 for Basic  
\$8.48 ea. Additional Outlet  
(only one \$8.48 activation fee if connected same time)  
Reconnection Fee (within 30 days): \$15.90  
Transfer Fee: \$21.20  
Disconnection: *No charge; 7 day advance notice required & all balances paid.*  
Set Top Box Deposit \$20.00  
Set Top Box Replacement \$74.20  
Smart Card Replacement \$10.60  
Remote Control \$10.60

For Multiple Dwelling Units & TV ad rates call 488-9600.

### PalauNet Plans for HomeNet DSL & WiFi Hotspots

\$50.00 deposit + \$10.60 connect/reconnect fee

Plan Name	Included Internet Hours	Monthly Fee	Additional Hours
Email only	0	\$15.90	0
Basic	15 hrs.	\$15.90	\$1.32 ea.
Bronze	30 hrs.	\$31.75	\$1.32 ea.
Silver	100 hrs.	\$52.94	\$1.32 ea.
Gold	250 hrs.	\$74.14	\$1.32 ea.
Unlimited	unlimited	\$105.94	

**High-speed Internet Service for Businesses:** Broadband VDSL and  
Fiber to the Premises available, please call Sales at 488-9600.

## MOBILE 3G WCDMA Band 8 / 4G LTE Band 28\*

\*and 2G GSM-900

**Prepaid SIM Card: \$10.60 (includes \$10 Airtime minutes)**  
Change/replace SIM Card \$10.60 Special Number Request \$26.50  
Reconnection/unbar number \$5.30 (*Disconnection—no charge*)  
Change number (postpaid plans) \$10.60

**Voice Mail:** calls to Voice Mail charged Airtime; FREE to check messages  
**International Roaming (postpaid only):** \$2/min. local Airtime in visited country; \$5/min. for  
calls outside of visited country & to other PNCC roamers, \$5/min for incoming calls to roamers  
including Voice Mail (if activated). Incoming text FREE; outgoing text 40¢ per send (160  
characters). IDDD account required (with deposit). Int'l Roaming Billing Detail: \$5.30 per  
account/month.

**MOBILE DATA** is prepaid using Airtime cards for both prepaid and  
postpaid accounts, charged at 16¢ per MB of upload and download. **SAVE  
with prepaid data plans—Dial \*780# for available data plans & bundles.**  
**Monthly Data Plans(775): \$21.20/20GB, \$26.50/25GB, \$31.80/30GB, + \$5.30/GB**  
for excess data.

**Mobile Prepaid Service: Voice (Local & Long Distance) • Text • Data**  
**Text Messages (SMS):** *Outgoing messages:* 6¢ per send (local); 21¢ per  
international message (one message = 160 characters). *All incoming local and  
international text messages are FREE.* **Voice Calls:** *The rate for incoming calls  
is the same as outgoing calls.* **Special Promotion:** ALL LOCAL AIRTIME PREPAID  
VOICE CALLS ONLY 16¢ per minute all day everyday, and no local Airtime charge  
for long distance calls. *Effective until further notice.*

**Mobile Monthly Plans \$15.90 Activation Fee. NO DEPOSIT.**  
ALL LOCAL TEXT FREE ON ALL PLANS. (Int'l Text 21¢ per send on all plans).

Monthly Plan	Monthly Fee	Included Minutes <sup>2</sup>	Add'l Minutes <sup>2</sup>	Mobile Data
Basic	\$21.20	200	16¢	None <sup>3</sup>
Friends & Family <sup>1</sup>	\$26.50ea	250	16¢	20GB <sup>4</sup>
You+Me (for 2 numbers)	\$31.80ea	200	16¢	20GB <sup>4</sup>
Friends & Family Plus <sup>1</sup>	\$42.39ea	350	16¢	30GB <sup>4</sup>
Business	\$53.00	500	16¢	None <sup>3</sup>
Power	\$104.94	1000	16¢	None <sup>3</sup>
Unlimited	\$158.99	Unlimited	Unlimited	30GB option <sup>4</sup>
Volume (min.5)	\$53.00ea	1000ea	16¢	None <sup>3</sup>

1. Min. 3 Max. 15 Numbers. 2. For calls outside the group; all local minutes free for calls within  
group. 3. Postpaid Data Plans available, or use prepaid data. 4. Excess data \$5.30/GB

## INTERNET

### HOME DSL BUNDLES for Residential Customers

All bundles include residential phone line & Inside Wire Maintenance Plan, plus  
secure home WiFi. **All stated Internet speeds are "up to speeds" which may  
vary based on residential location.**

#### Home DSL — Always on!

- **Home DSL Basic: 10 Mbps—\$63.60/mo.**
- **Home DSL Premium: 20 Mbps—\$127.14 mo.\***

\*Includes Caller ID and one Unlimited PalauNet Account for WiFi Hotspots.

**HomeNet — Log-in Access: 5 Mbps—\$21.20/mo.**  
Use Prepaid Internet Cards or PalauNet accounts to log on to the Internet.

**Install (new phone line): \$53.00 (includes modem) Reconnect fee: \$10.60**  
**Install (existing phone line): \$66.00 modem cost only for HomeNet bundle**